

Daniel C. Calhoun

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Plano, Texas 75023

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Profile

- Ten years experience as a manager in state government
- Organized, highly motivated, and detail-directed problem solver
- Proven ability to work in unison with staff, faculty, and students
- Ability to complete complex projects from concept to fully operational status

Education

- M.P.A., Public Affairs**, The University of Texas at Dallas (August 2009)
- Cumulative GPA of 4.0 (on 4.0 scale)
- B.S., Computer Science**, The University of Texas at Dallas (December 1996)

Relevant Experience & Accomplishments

Education/Professional Development

- Bachelor of Science in Computer Science with courses covering Computer Architecture, Database Systems, Statistics in Engineering, and Computing in Society
- Masters of Public Affairs with specializations in local government and public management
- Independent Study investigating the implementation of a Pay-For-Performance system in the Collin County government (Summer 2009)
- Graduate Certificate in Local Government Management (May 2009)
- UT Dallas Manager-Supervisor Certificate Series (July 2008)

Management/Supervision

- Selected, trained, supervised and evaluated help desk, technical support, and computer lab staff
- Coached and developed new help desk and audiovisual supervisors
- Successfully refined and implemented new departmental practices and procedures
- Resulted in improved staff morale and departmental reputation on campus

Employment

- Software Systems Specialist**, *UT Dallas*, Richardson, Texas *2001-present*
- Information Technology supervisor and manager including Media Services and Instructional Technology, Desktop Support, and Help Desk
- Web Programmer and Designer**, *Dreamlab Imagineering*, Dallas, Texas *2000-2001*
- Developed online customized, database-driven applications from customer contact and initial design to fully operational production site.
- Software Systems Specialist**, *UT Dallas*, Richardson, Texas *1996-2000*
- Computer lab manager, programmer, and desktop support technician.

Community Involvement

- UT Dallas Staff Council**, Vice President, Representative
- UT Dallas Campus Facilities Planning Committee**, Member
- UT Dallas Information Resources Security, Planning, and Policy Committee**, Past Member
- American Society for Public Administration**, Student Member
- Texas City Management Association**, Student Member
- UT Dallas Comets Volleyball**, Public Address Announcer

Honors & Awards

- UT Dallas First Freshman Scholarship Recipient**
- UT Dallas Staff Council Scholarship Recipient**
- Pi Alpha Alpha**, Public Affairs Honor Society

References

- Dr. Doug Watson**, Professor of Public Affairs, UT Dallas, 972-883-4907
- Dr. Paul Battaglio**, Assistant Professor of Public Affairs, UT Dallas, 972-883-5344
- James Fisher**, City Manager, City of Murphy, 972-468-4007
- Doug Jackson**, Associate VP for Academic Computing, Cal. State Sacramento, 916-278-7705